

1. Identifying the problem		2. Defining the problem		3. Generating hypotheses		4. Testing hypotheses		5. Evaluating results		6. Implementing solutions		7. Monitoring and evaluating the process	
1.1. Problem identification	1.2. Problem definition	1.3. Problem analysis	1.4. Problem description	2.1. Hypothesis generation	2.2. Hypothesis testing	2.3. Hypothesis evaluation	2.4. Hypothesis implementation	3.1. Results evaluation	3.2. Results implementation	3.3. Results monitoring	3.4. Results evaluation	4.1. Solution implementation	4.2. Solution monitoring
1.1.1. Problem identification	1.1.2. Problem identification	1.1.3. Problem identification	1.1.4. Problem identification	2.1.1. Hypothesis generation	2.1.2. Hypothesis generation	2.1.3. Hypothesis generation	2.1.4. Hypothesis generation	3.1.1. Results evaluation	3.1.2. Results evaluation	3.1.3. Results evaluation	3.1.4. Results evaluation	4.1.1. Solution implementation	4.1.2. Solution implementation

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